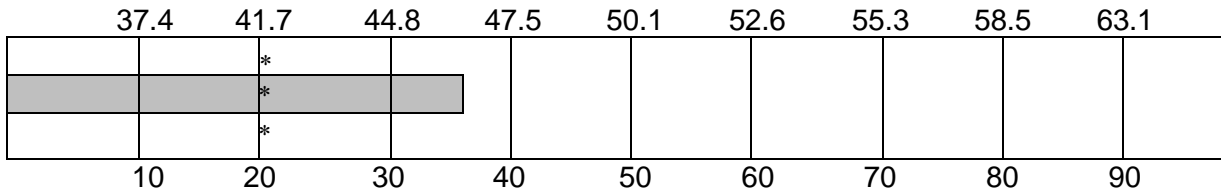


# Service Index Report

<b>Applicant:</b> Sample	<b>Organization:</b> Sample
<b>ID Number:</b> 000-98-7456	<b>Client Number:</b> 488
<b>Date Tested:</b>	<b>Location:</b> Sample

**Candidate's Overall Score Result Score: 46.0 Recommended With Reservation**

## Battery Score



## Industry Percentile

**Note:** The chart above shows the candidate's battery score result. The numbers on the top represent a range of battery scores. The numbers on the bottom line represent the corresponding percentile scores for the industry. This percentile indicates the percent of test takers in the comparison sample who scored below this candidate.



## Observations Regarding this Candidate

### Customer Service Orientation

Candidates with this profile strongly prefer to work either alone, or only with familiar coworkers rather than Working with or helping unfamiliar people, such as customers. In addition, they are very unlikely to value The customer relationship or respond well to challenging customer interactions.

### Job Structure Orientation

Candidates with this profile prefer following prescribed rules and procedures. They prefer routine tasks to novel tasks in their work, as well as stability in job tasks and the organization as compared to change or instability.

### Work Environment Orientation

Candidates with this profile do not have a clear preference for working quickly with intensity as opposed to working more slowly and methodically. They tend to prefer both long-term and short-term projects, as well as both desk-bound and physically active work.